

🌐 APPLICABLE — INTERNATIONAL & DOMESTIC

1. Deposit

Upon completion of the signed booking form, a deposit of **50% of the tour cost per person** is required to be paid to the company to confirm the reservation.

2. Refunds

Refunds will be processed in a timely manner, following the deduction of the applicable cancellation fees as detailed in this policy. We strongly recommend that customers consider travel insurance to mitigate any unforeseen circumstances that may necessitate cancellations.

By booking with us, you agree to adhere to this cancellation policy. The refund policy shall be applicable to **all customers**, irrespective of their booking date. Please reach out to our customer support team for any clarifications or assistance.

3. Submission of Valid ID Proof

Any valid government-issued ID — including Aadhaar Card, Driving License, or Passport — may be submitted. Any fraudulent or malicious documentation will be subject to immediate legal action.

4. Transferability of Bookings

Booking transfers to another individual are permitted only under the following conditions:

- 1 Submission of a formal application stating the reason for transfer, along with the complete details of the person to whom the booking is being transferred.
- 2 The transfer can only be made to a person of the same gender.
- 3 The transfer will only be processed upon approval of the new applicant's details by the Boketto Team.
- 4 Any amount paid towards the trip is transferable only within **3 months** from the date of receipt of payment.

🌐 INTERNATIONAL TRIPS ONLY

Advance Payment Requirements

A **50% advance payment** is required to hold your booking on a confirmed basis. The balance amount must be paid at least **40 days prior** to the date of departure. For special train journeys, hotel/resort bookings during peak season (Christmas, New Year), full payment is required in advance.

If the advance payment is made within 30 days prior to departure, the remaining balance must be settled within **4 days** from the date of the advance payment.

Cancellation & Refund Policy

CANCELLATION WINDOW	FEE DEDUCTED	REFUND
30 or more days before trip	30% of package cost	70%
16 to 29 days before trip	75% of package cost	25%
Within 15 days of trip	100% of package cost	NON-REFUNDABLE

⚠️ Any cancellations made within 15 days of the trip departure are strictly non-refundable.

Payment Requirements

A **50% advance payment** is required to hold your booking on a confirmed basis. The balance amount must be paid at least **15 days prior** to the date of departure. For special train journeys, hotel/resort bookings during peak season (Christmas, New Year), full payment is required in advance.

If the advance payment is made within 15 days prior to departure, the remaining balance must be settled within **4 days** from the date of the advance payment.

Cancellation & Refund Policy

CANCELLATION WINDOW	FEE DEDUCTED	REFUND
30 or more days before trip	30% of package cost	70%
15 to 29 days before trip	50% of package cost	50%
11 to 14 days before trip	75% of package cost	25%
Within 10 days of trip	100% of package cost	NON-REFUNDABLE

⚠️Any cancellations made within 10 days of the trip departure are strictly non-refundable.